



Return and Exchange Form

Step 1: Please select one of the following options.

Gear Ring Exchange: Please select the new ring size you would like to receive. Please note you can only exchange a Gear Ring for a Gear Ring.

Please check new size:	5	6	7	8	9	10	11	12
	13	14	15	16	17	18	19	20

Gear Necklace Exchange: Please select the new necklace length you would like to receive. Note you can only exchange a Gear Necklace for a Gear Necklace.

Please check new length:	18"	20"	30"
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Refund: Select this option if you would like to return and be refunded your original amount.

Step 2: Customer Information:

If you want an exchange, we will mail the exchanged ring / necklace to the address you provide below. If you are looking for a refund, please enter in the original address provided with the order.

Pay Pal Transaction ID:	
Name:	
Address:	
City, State, Zip, Country:	
Phone:	
Email:	

Step 3: Please email us at hello@kinektdesign.com to receive your Return Merchandise Authorization number, then enter it below:

RMA	
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Step 4: Mailing Instructions

Please print this form and once completed, include it with the item you would like to exchange in a padded envelope or box. We do not require the Kinekt box we sent to you. If you do send it with the box, we will send the same box back to you again. Please allow us at least 24 hours from the time we receive your package to process your exchange. Our mail arrives daily around 4 PM and we will email you once your request is completed.

You may ship via any carrier but we highly recommend you insure the package as we can not be held responsible for lost or damaged items incurred during shipping

Send your package to the following address:

Kinekt Design
Attn: Returns
184 S. Livingston Ave Suite 9-239
Livingston, NJ 07039
USA